

County Data Briefs

March 2026

Summary

- In 2024, there were 13.9 million calls to Public Safety Answer Point (commonly referred to as 911 centers). Across the United States, there were 215.2 million calls.
- On a per capita basis, Pennsylvania had the 18th highest number of calls in the nation. New Mexico and West Virginia, had most number of calls, while Alaska, and South Carolina had the least number of call
- From 2021 to 2024, there was a decrease in the number of calls in both the Pennsylvania and the U.S.

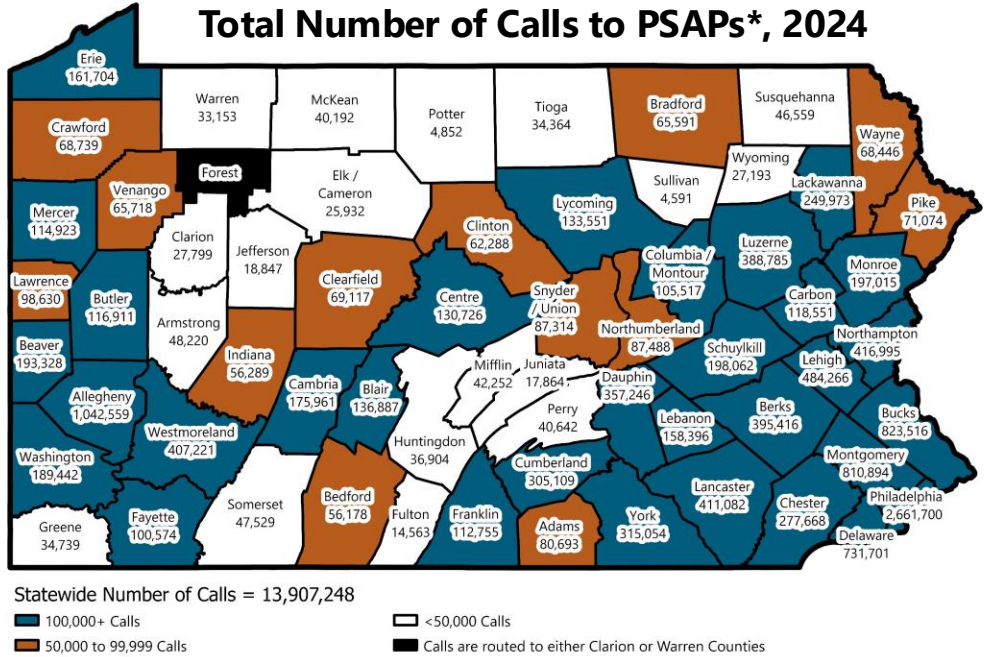
Methodology

Data is from the Pennsylvania Emergency Management Agency's 911 Annual Reports and the Federal Communications Commission Annual Reports on Collection and use of 911 Fees/



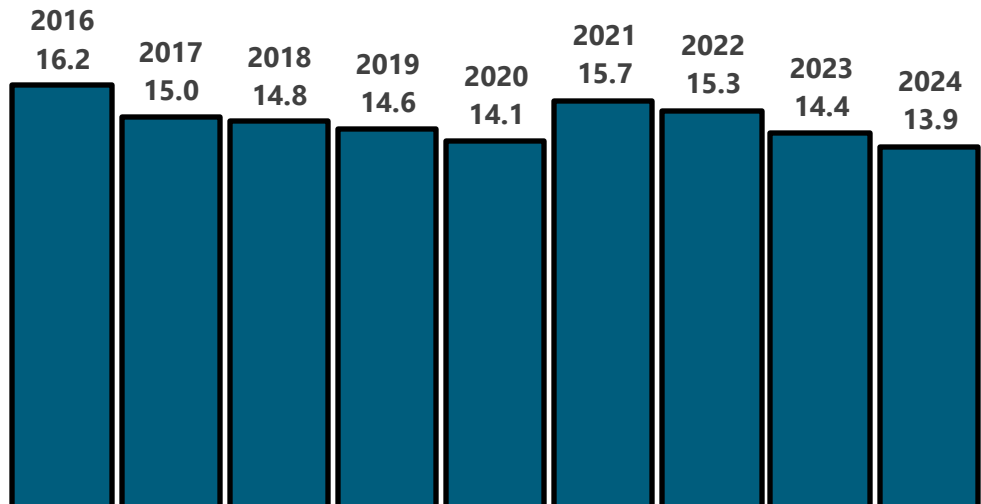
911 Calls

Total Number of Calls to PSAPs*, 2024



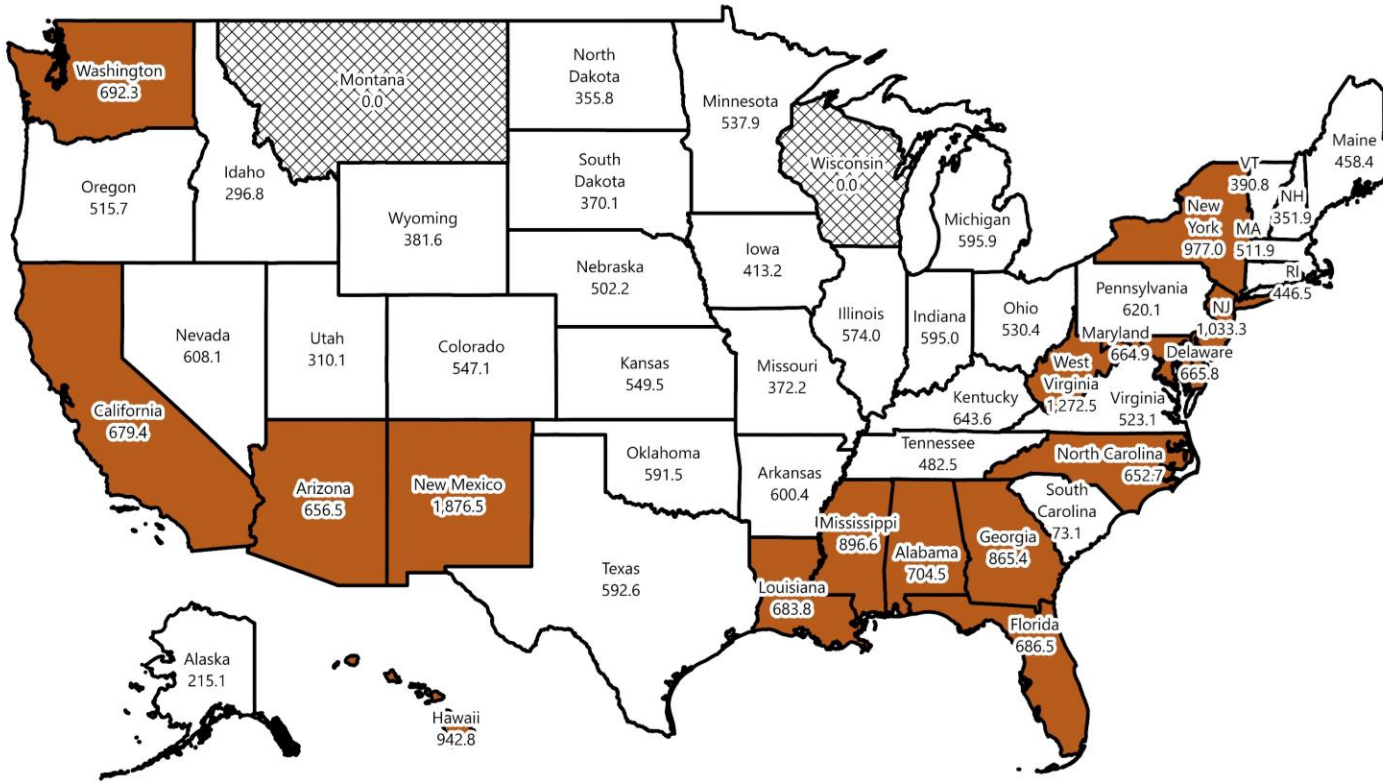
In 2024, Pennsylvania's 63 Public Safety Answering Points received 13.9 million calls for service. Since 2021, there has been a steady decrease in the number of calls for services in both Pennsylvania and the U.S. In 2024, there were 2,100 active 911 employees.

Number of Calls to PSAPs 2016 to 2024 (in Millions)



*Public Safety Answering Point. These area centers that receive 911 calls along with calls.

Reported 911 Calls per 1,000 Population By State, 2024



U.S. Rate = 645.9 Calls per 1,000 Residents

Below the U.S. Rate
 At or Above U.S. Rate
 No Data

Number of 911 Calls, 2016 to 2024 (In Millions)

