

# INSURANCE MATTERS

COUNTY COMMISSIONERS ASSOCIATION OF PENNSYLVANIA  
THE **VOICE** OF PENNSYLVANIA COUNTIES



## Congratulations to the PComp Award Winners!

The 2024 PComp Awards were presented on March 4 at the PComp Annual Membership Dinner, held during the CCAP Spring Conference. Congratulations to these members and individuals for their recognition!

### **Paul Zeigler Award**

This award recognizes an outstanding individual from a PComp member who has exhibited a commitment to their employees' safety, through risk management efforts, safety committee participation or support, and efforts to reduce injuries and improve the safety of their workplace.

**Recipient: Jeff Snyder, Clinton County Commissioner**

### **Terry Barham Claims Experience Award**

This award recognizes the member with the lowest experience modification for the policy year.

**Recipient: Susquehanna County**, with an experience modification of 0.729.

### **PComp Risk Management Award**

This award recognizes outstanding loss prevention efforts by a county or individual.

**Recipient: Chris Anderson, Operations & Training Officer/Deputy Emergency Management Coordinator and Risk Manager, Columbia County**

### **PComp Loss Control Award**

This award recognizes outstanding loss control efforts by a county or individual.

**Recipient: Wyoming County**

### **PComp Claims Reporting Award**

This award is given to acknowledge outstanding claims reporting.

**Recipient: Melissa Miller, HR Director/Assistant Chief Clerk, Indiana County**

### **Risk Management Training Award**

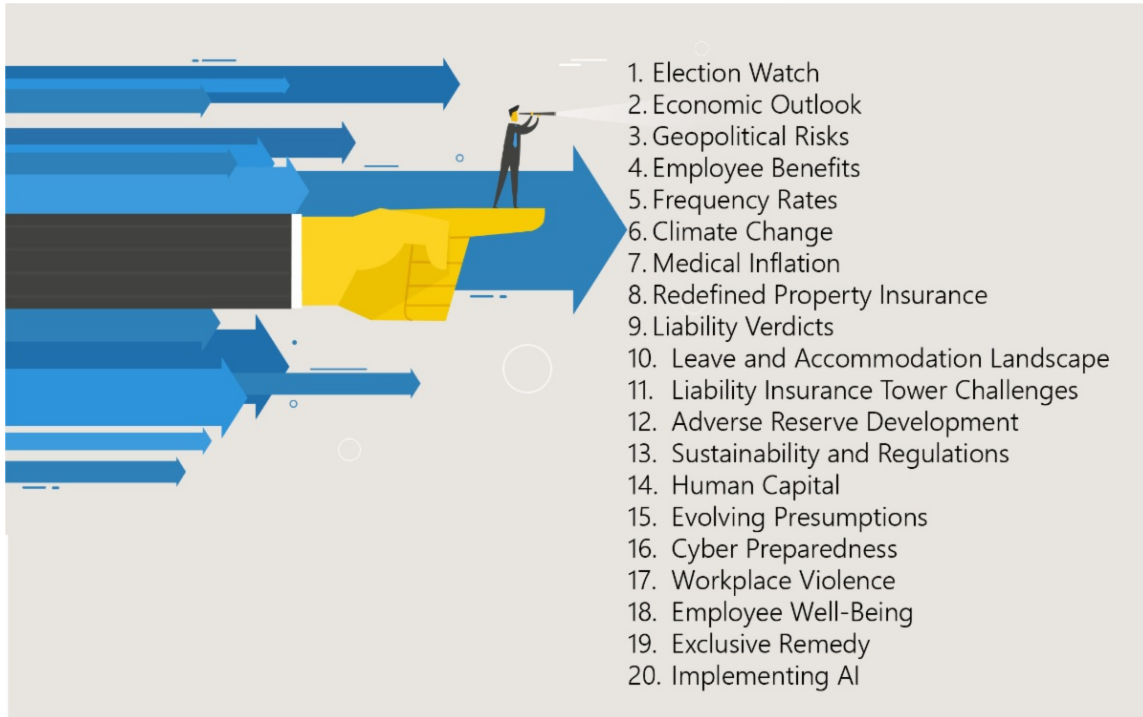
Recognizes members who send significant numbers of employees and officials to attend loss control training events.

**Recipients: Wayne County, Mifflin County and Union County.** Wayne County sent the most employees to PComp workshops, and Mifflin County and Union County sent staff to the most PComp workshops.





## 20 Emerging Issues to Watch in 2024



For more information, [read this article from Insurance Thought Leadership](#), published January 14, 2024.

## Happy Retirement to Mylene Yoder!



After many years of service as a dedicated workers' compensation claim professional, Mylene Yoder will retire from CCAP officially on Friday, March 29, 2024. Mylene's industry experience and commitment to claims handling is commendable. She will be greatly missed by our department and the PComp Membership. Please join us in wishing Mylene the best in her retirement!

# LocalGov

## LocalGovU Online Training - New Courses

LocalGovU online training has come a long way in ten years. What started as a few hundred courses completed every month has turned into a few thousand. The incentivized online training continues to be one of the best value-added services to our insurance programs and, as a result, continues to expand the course catalog. CCAP Insurance Programs is pleased to provide the addition of new courses for free to all PCoRP, PComp, UC Trust and PIMCC members.

### **New Training Courses:**

**Foundation in Ethics for Corrections** - Serving in an ethical and proactive manner requires a basic foundational knowledge of what constitutes ethics, ethical dilemmas, and a framework for ethical decision making. International Public Safety Leadership and Ethics Institute (IPSLEI) introduces corrections professionals to the elements of ethical views, the definitions associated with ethics, the development of personal ethics, and the effects of applying them.

**Juvenile Corrections: Facts, Trends and Youth Rights** - Working with youths in corrections, detention, or any other form of rehabilitation requires a different skill set and approach than working with adults. This course will help you understand the unique demands of working with juvenile populations, the rights and needs of youths, and the philosophies and trends in juvenile justice.

**Juvenile Corrections: Staff Roles and Reentry** - Working with youth in corrections, detention, or any other form of rehabilitation requires a different skill set and approach than working with adults. This course will help you understand the changes youths experience as they develop, your roles and responsibilities as a facility staff member, and the best approaches to prevent recidivism and prepare youth for a successful return to the community.

**Budgeting for Local Government** - This course on Local Government Budgeting is designed to provide local government employees with a fundamental understanding of the budgeting process within local government entities. Budgeting is a critical aspect of public administration, and this course aims to equip local government employees with the knowledge and skills necessary to navigate the complex financial landscape of local government.

**Airborne and Bloodborne Pathogens** - The First Responder must have knowledge of the appropriate personal protective equipment when responding to an emergency to protect the first responder against airborne and bloodborne pathogens. In this course, learners will review the different

airborne and bloodborne pathogens they will most commonly be exposed to with discussion of a new bloodborne pathogen as well as the equipment and preventative measures that should be taken for those pathogens.

If you have any questions regarding LocalGovU's online trainings, please contact [Andrew Smith](#).



## Spring 2024 Workshop Registration

Workshop season has begun! Please visit [GLIMPSE Online](#) for more details and registration. The following workshops are open for registration:

### **KEYS: Buddies to Bosses**

April 2, 2024 | April 18, 2024 | April 30, 2024

### **Risk Control Workshop**

April 17, 2024

### **KEYS: Protecting Your County While Engaging Your Workforce**

April 25, 2024 | May 9, 2024

### **KEYS: HR Boot Camp**

May 1, 2024

### **County Risk Managers Sharing Group**

May 3, 2024

### **Prison Risk Management Workshop**

May 23, 2024

Thank you for your continued support of the CCAP Insurance Programs Risk Management Trainings—we look forward to seeing you soon!



For more information regarding the above training opportunities, contact [Linda Rosito](#) or [Samantha Melville](#).



## Allergy Season

If you have a constant runny nose, sneezing, congestion, post-nasal drip, itchy and watery eyes or an itchy and scratchy throat, you may be experiencing seasonal allergies.

In Pennsylvania, spring allergy season begins as early as late February and lasts through late May. The main culprit causing these symptoms is tree pollen. Common tree allergens include hickory, ash, maple, walnut, willow, oak, cedar and mulberry. Grass pollen is more prevalent in late spring.

Common symptoms include:

- Runny nose
- Sneezing
- Congestion
- Itchy, watery eyes
- Itchy nose and throat
- Postnasal drip

Prevention tips include:

- Stay indoors, especially in the morning, when pollen levels are highest.
- Keep windows closed.
- Change clothes after being outdoors.
- Shower before bed.
- Keep pets off furniture.
- Keep pets out of certain rooms of the house, such as your bedroom.
- Clean your home regularly.
- Use air purifiers or air conditioning.
- Wash bedding regularly.
- Wear a mask when working, playing and walking outdoors.
- Consult your PCP or pharmacist about considering allergy medications.

If allergy symptoms persist, are unmanageable using prevention techniques or

cause severe respiratory symptoms, consult your primary care physician.



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- COBRA Administration



For more information, contact  
Desiree Nguyen at [dnguyen@pacounties.org](mailto:dnguyen@pacounties.org)

## Insurance Team Member Spotlight Featuring Amber Baxter

Amber is the PCoRP Claims Supervisor overseeing claims administration of liability and property claims for the PCoRP program. Primary responsibilities include supervision of PCoRP claims representatives, including oversight of general claims handling, coverage reviews, defense counsel assignments and the litigation process.

Amber joined CCAP in July 2021 as a PCoRP Claims Representative 2 and through professional advancement, is now the PCoRP Claims Supervisor. Prior to working at CCAP, Amber worked at CVS Health as a Training Store Manager where she was responsible for conducting training sessions as well as ensuring the completion of requisite training for all store staff, including Managers, Pharmacy Technicians and Pharmacists. Amber



graduated from Millersville University with a B.S. in Business Administration and a focus on Management. Amber continued her studies at Widener University School of Law and graduated with a J.D. She passed the PA BAR in 2014.

### **What's your favorite part of working here?**

I really enjoy working with my colleagues. Our Insurance Department is filled with incredibly smart, supportive and talented people. Everybody brings something different to the table and I learn something new every day.

### **What skill do you think everyone should learn?**

Setting goals and getting out of your comfort zone. This allows growth and development and helps build character. I have often found that I learn the most, not just about what I am doing at the time, but also about myself, when I am not in my comfort zone. These important skills have also helped me to learn the importance of never giving up, learning from my mistakes and continuing to move forward.

## **Other Training Opportunities**

### [GLIMPSE Risk Management Trainings](#)

Each workshop season, there are a number of training opportunities designed for and open to Pennsylvania counties, county-related entities (CREs) and PELICAN program members. The Spring Workshop Season has just begun!

### [LocalGovU](#)

LocalGovU's Online Training Center comes equipped with a library of high-quality risk control courses covering a variety of topics including Risk Management, Safety and Environment, Law Enforcement, Corrections, Human Resources and Management. In partnership with the UC Trust, PComp and PCoRP, this online training is available to members at no cost. If you have questions regarding the trainings, please contact [Andrew Smith](#).

### [M&S EAP](#)

Take personal assessments, build skills for personal or professional growth, work on your health, and more at M&S's Employee Assistance Program dashboard. In partnership with the UC Trust, M&S EAP services are available to members at no cost.

## **Quote of the Month**

*"Every strike brings me closer to the next home run."*

*-Babe Ruth*

## **CCAP INSURANCE PROGRAMS**

**ASK US FIRST...WE COVER IT ALL!**



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