



CCAP Loss Control Online Training Course List

All courses listed are available at NO COST.

CCAP Insurance Programs

- PComp 101 - An Online Training Introduction to PComp

Corrections

- Alcohol Abuse Emergencies in Jails/Prisons
- Basic Jail Security Principles
- Booking and Admissions
- Classification of Inmates
- Contraband Control
- Corrections Liability
- Dealing with Stress
- Disciplinary Procedures in a Corrections Setting
- Drug Withdrawal in Jail
- Escorting Inmates
- Ethical Behavior for Corrections Officers
- Female Offenders and Related Issues
- Fire Prevention and Response Plan for Jails
- Handling Medical Emergencies
- Inmate Correspondence
- Inmate Employment
- Inmate Record Keeping
- Jail Release Procedures
- Jail Risk Management
- Juvenile Corrections
- Managing Employee Records in Correctional Facilities
- Managing Special Inmate Populations
- Mental Health in Jails
- MRSA in Correctional Facilities
- Nutritional Standards for Correctional Facilities
- Patrol Procedures in Correctional Facilities
- Riot Response for Corrections
- Suicide Prevention in Jails
- Supervising Inmates
- Supervision of Inmates in Dining Areas
- Understanding Hostage Incidents
- Use of Force in Corrections

Customer Service

- Handling Difficult Customers for Local Government
- Successful Customer Interactions

Firefighting

- Bloodborne Pathogens for First Responders
- FF: Building Construction
- FF: Fire Behavior
- FF: Fire Cause Determination
- FF: Wildland and Ground Fires

Grant Writing Assistance

- FireEMS Grant Writing 101

Health and Wellness

- Diabetic Emergencies
- Eating Right for Health and Fitness
- High Blood Pressure - Reducing Your Risks
- Managing Your Healthcare
- Pandemic Planning - Elements of the Plan
- Pandemic Planning - The Planning Organization
- Public Pools and Public Health
- Sleep and Your Health
- Smoking Cessation
- Stress and Your Health
- Understanding and Responding to Excited Delirium Calls
- Understanding Behavior, Burnout, and Depression
- Understanding Carpal Tunnel Syndrome
- Understanding Depression and Bipolar Disorder
- Understanding Prediabetes
- Walking Your Way to Fitness



Human Resources

- Cybersecurity Threats to Public Entities
- Dealing With Angry Employees
- Discipline and Termination
- Diversity in the Workplace
- Employee Recognition
- Employee Retention
- Family and Medical Leave Act (FMLA)
- FMLA Training for Supervisors
- Form I-9 and Employment Eligibility Verification
- Generational Differences
- Handling Angry Employees
- HIPAA: Protected Health Information For Public Entities
- HR Recruitment and Selection Process
- Leadership v. Management
- Managing Risk in an Aging Workforce
- Recognition Of Child Abuse And Neglect
- Recognizing and Responding to Domestic Violence
- Recruiting Excellent Employees
- Retaining Talent
- Science of Employee Engagement
- Sexual Harassment for Managers
- Sexual Harassment in the Workplace
- Sexual Harassment Training for Management
- Shaping an Ethical Workplace Culture
- The Aging Workforce: Leveraging the Talents of Mature Employees
- The Risks of Social Media in the Workplace
- Transition from Peer to Supervisor
- Violence in the Workplace
- Volunteers Working with Children and Adolescents
- Workers' Compensation: Sprain and Strain Injury Prevention
- Workplace Bullying

Law Enforcement

- Active Shooter: Phases and Prevention
- Active Shooter: Recognition and Basic Response
- Active Shooter Preparation and Response for Schools
- Ambush Awareness and Preparation
- Annual Conducted Electrical Weapon (CEW) User Update Version 20.2 Effective: January 15, 2018
- Annual Conducted Electrical Weapon (CEW) User Update Version 21 Effective: January 14, 2019
- Anti-Bias Training For Law Enforcement (1 hour)
- Arrest, Search, & Seizure (Fourth Amendment)
- Best Practices in Canine Encounters (RISE)
- Best Practices in Dangerous Canine Encounters
- Bloodborne Pathogens for First Responders
- Body-Worn Cameras For Law Enforcement
- Bomb Threats in Schools
- Conflict and Dispute Resolution
- Constitutional and Community Policing
- Constitutional Law
- Crisis Intervention Training Overview
- Current Drug Trends
- De-Escalation and Minimizing Use of Force
- Dispatcher Specialized Call Types (Active Shooter)
- Dispatcher Specialized Call Types (Bomb Threats)
- Dispatcher Specialized Call Types (Chemical Suicides)
- Dispatcher Specialized Call Types (Missing Persons/Sexual Exploitation)
- Dispatcher Specialized Call Types (Sovereign Citizens, Domestic Terrorism, and Lone Wolf Attacks)
- Dispatcher: Ethics in Public Service
- Dispatcher: Liability And Legal Issues
- Dispatcher: Stress Management
- Distracted Driving For Law Enforcement
- Ethics in Law Enforcement
- Evidence Collection, Control, and Storage
- Handling Missing Children Calls for Dispatchers
- Hate Crimes Training For Law Enforcement
- Implementing a Body-Worn Camera Program
- Interacting with the Mentally Ill as a First Responder
- Interviews and Interrogations
- Intoxicated Driving
- Law Enforcement Encounters with Canines
- Litigation Procedures
- Mass Casualty, Natural Disaster Standards
- Off-Duty, Safe, and Ready
- Officer Tactical Training
- Officer Wellness & Mental Health Awareness
- Opioid Crisis: Protecting Our First Responders
- Presenting Effective Testimony in a Courtroom
- Procedural Justice
- Pursuit Driving
- Racial Profiling Part 1
- Recognition Of Child Abuse And Neglect



Law Enforcement (continued)

- Recognizing and Responding to Domestic Violence
- Responding to People with Mental Illness
- Safeguarding Your Community from Terrorism
- School Resource Officers
- Social Media and Law Enforcement
- Suicide Prevention for Law Enforcement
- The LGBTQ Community
- Use Of Force
- Using Oleoresin Capsicum

Productivity

- An Introduction to Requests for Proposal
- Basic Telephone Skills
- Business Writing Basics
- Career Professionalism
- Cybersecurity Threats to Public Entities
- Developing Effective Communication Skills
- Effective Presentation Basics
- Enhancing Work Relationships
- Goal Setting Skills
- Time Management Skills
- Work Environment Flexibility
- Workplace Stress Resiliency
- Writing an Effective E-mail

Roadway and Highway

- Bus Operations: Operator Training
- Bus Safety: Distracted Driving
- Guide to Temporary Traffic Control in Work Zones
- Inspection and Citation Guidance for Roadway and Highway Construction Work Zones
- Motor Vehicle Incident Investigation
- Traffic Incident Management
- Transit Operations: Supervisor Training
- Work Zone Exposure Control Measures
- Work Zone Traffic Control

Safety and Environment

- Absorbents and Spills
- Advanced Defensive Driving Techniques
- Airborne and Bloodborne Pathogens
- Back Injuries
- Basic First Aid
- Chainsaw Safety
- Commercial Lawn Mower Safety
- Commercial Motor Vehicle Safety
- Confined Spaces 101
- Confined Spaces 102
- Dealing with Cold Stress
- Dealing with Heat Stress
- Defensive Driving Basics
- Designing and Maintaining Safe Playgrounds
- Driving While Distracted
- Dump Truck Safety
- Electrical and Fire Safety
- Emergency Preparation and Egress
- Equipment Safety
- Fall Protection
- Forklift Safety
- Global SDS and the Hazardous Communication Standards
- Hazmat First Responder Awareness (FRA) Level I
- Investigating Incidents for Local Government
- Lawn Care Equipment Safety
- Lockout/Tagout
- Means of Egress
- Power Tool Safety
- Preventing Accidents in the Workplace
- Public Employee Safety in the Community
- Respirators and Air Quality
- Snow and Ice Management
- Trench Safety
- Work Zone Safety for Local Governments
- Workplace Bullying
- Workplace Ergonomics



Water and Waste Management

- Drinking Water Distribution System Management
- Sewer System Overview
- Storage Tank Management
- Wastewater Utility Operation & Maintenance
- Water Distribution Management

Video Training Blocks

- Active Shooter 1
- Active Shooter 2
- Active Shooter 3
- Communication Skills 1
- Communication Skills 2
- Communication Skills 3
- Communication Skills 4
- Corrections 1
- Corrections 2
- Corrections 3
- Corrections 4
- Crowd Control 1
- Cultural Awareness 1
- Cultural Awareness 2
- Defensive Tactics 1
- Defensive Tactics 2
- Defensive Tactics 3
- Defensive Tactics 4
- Defensive Tactics 5
- Defensive Tactics 6
- Defensive Tactics 7
- Defensive Tactics 8
- Dispatch Communications 1
- Edged Weapons 1
- Emotional & Psychological Disorders 1
- Emotional & Psychological Disorders 1
- Emotional & Psychological Disorders 2
- Emotional & Psychological Disorders 2
- Equipment Training 1
- Firearms 1
- Firearms 2
- Firearms 3
- Firearms 4
- Firearms 5
- Gangs 1
- Gangs 1
- Internet/ Technology in Law Enforcement 1
- Investigative Skills 1
- K-9 Operations
- Leadership 1
- Leadership 2
- Leadership 3
- Leadership 4
- Leadership 5
- Leadership 6
- Narcotics Enforcement 1
- Patrol 1
- Patrol 2
- Patrol 3
- Patrol 4
- Real-Life Video Training 1
- Report Writing 1
- Responding to Emergencies 1
- Terrorism 1
- Terrorism 2
- Terrorism 3
- Traffic Stops & Safety 1
- Traffic Stops & Safety 2
- Traffic Stops and Officer Safety

System Tutorials

- Adding a Member
- Creating a Policy
- Creating Assignments
- Creating Custom Courses
- Creating Groups
- Creating New Reports