



PELICAN 2023-2024 Risk Control Credit Program Information

PELICAN Subscribers are encouraged to conduct and participate in various risk control activities to lessen the chances of loss, and to reduce the costs of losses when they do occur. The PELICAN Risk Control Credit Program rewards subscribers who conduct these activities with a reduction of their premium costs, up to five percent annually. **Credits are earned from December 1, 2021 through December 1, 2022.**

These are the activities and guidelines for earning credit:

TRAINING AND EDUCATION

1 Percent credit

Subscribers are encouraged to provide continuing education opportunities for their management and staff. Those who participate in PELICAN sponsored training can earn a reduction in their annual premium. To earn this credit the subscriber must send at least one representative from management or staff to at least four events from the following list of options:

- The PELICAN educational workshop held at each PACAH conference (held Monday afternoon at each conference)
- PELICAN webinars.
- CCAP insurance program workshops (fall and spring workshops).
- Attendance at the County Risk Managers' Council (fall and spring meetings).
- Completion of LocalGovU online safety courses. Contact your risk control specialist with questions.

ON-SITE RISK CONTROL VISIT AND SAFETY COMMITTEE

1 Percent credit

Maintenance of a continuous, active risk control program is essential. PELICAN risk control staff is available to assist subscribers on a per project basis or for routine reviews of operations. To earn this credit, a subscriber must:

- Schedule and hold a minimum of one on-site visit with a PELICAN Risk Control Specialist
- Have an active safety committee (or similarly named group) that meets at least quarterly to assess risk, risks and risk prevention activities, and submits meeting minutes to PELICAN risk control services.

TIMELY INCIDENT, CLAIM AND LAWSUIT REPORTING

1 Percent credit

For PELICAN to provide quality claims management, it is essential that subscribers' report, in a timely manner, incidents which might lead to a claim, notices of claims, and receipt of a lawsuit. To assist subscribers, PELICAN has developed a listing of what types of incidents and potential

claims should be reported. To earn this credit, subscribers must report a minimum of 80 percent of all incidents, claims and lawsuits to PELICAN within 72 hours of their occurrence (or in the case of lawsuits, receipt by the subscriber).

Below is a listing of types of incidents and potential claims that must be reported.

- Receipt of any lawsuit
- Any medical information request from an attorney
- Any death that is not attributed to "natural" causes
- Any elopement
- For General Liability, any complaint related to an incident involving a guest and/or family member who is not a resident at the facility
- Any injury requiring transport to ER/hospital and requiring admittance
- Any injury involving malfunctioning equipment
- Any occurrence/comment made by a family member, relative or resident that gives the administrator/DON concern of a potential claim or suit
- Any other event that is out of the ordinary

ATTENDANCE AT THE SPRING PACAH CONFERENCE

1 Percent Credit

ATTENDANCE AT THE FALL PACAH CONFERENCE

1 Percent Credit

ANNUAL CREDIT REQUEST PROCESS

PELICAN will provide a Risk Control Credit Program reporting form to be completed by each subscriber. Upon receipt the PELICAN risk control staff will review the completed form to verify completion of the incentives.

PELICAN LOSS CONTROL STAFF

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