

GUIDED BY  
**PURPOSE**

DRIVEN TO  
**SERVE**



# 2024

ANNUAL REPORT



FOR SALE  
BY OWNER



**The County Commissioners Association of Pennsylvania (CCAP)** is the voice of Pennsylvania counties. CCAP provides county leaders with information and guidance related to legislation, education, media, insurance, technology, and many other issues that help create and maintain crucial services for residents throughout the state.

CCAP supports county leadership that is responsive to the needs and circumstances of citizens. CCAP stands firmly against state and federal actions that limit fiscal, administrative or programmatic authority over those developed locally.

Founded in 1886, CCAP is an affiliate of the National Association of Counties (NACo).

## OUR MISSION

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CCAP advocates as the unifying voice of all Pennsylvania counties and provides leadership and support for excellence in county government.

## OUR VISION

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CCAP is the recognized leader for Pennsylvania county government.

## A Message From CCAP's 2024 President

**As I reflect on my time as CCAP's 2024 President, it has truly been an honor to lead this association and collaborate with my fellow members and staff.** Together, we've made great strides in advancing county government and the essential services they provide to residents across Pennsylvania.

In 2024, CCAP enhanced member engagement in impactful ways. The Member Needs Assessment provided valuable insights while onboarding newly elected officials strengthened county leadership and improved the member experience. By deepening our understanding of each county's unique culture, we paved the way for more effective governance.

We also took decisive action on critical policy issues, with three task forces focused on Broadband, Utility-Scale Solar, and Complex Cases. Priorities voting reached a record high, with 114 members from 54 counties participating, ensuring every voice was heard. Outstanding engagement from 57 of the 67 counties, when combining both resolution and priority voting, demonstrated our members' commitment to shaping county policy and advocating for our communities' future.

Collaboration with legislators, the Governor, and their staff was crucial to our success. Together, we worked as partners on election reforms and increasing county mental health funding. Thanks to these efforts, the 2024-25 state budget included an additional \$20 million for county mental health services for the second consecutive year. While this increase falls short of the full amount requested, it's a step toward rebuilding counties' mental health systems. We will continue advocating for these critical priorities in 2025.

CCAP's legislative advocacy days and grassroots support played a key role in advancing issues like 911 reauthorization, mental health funding, and other legislative reforms. Our achievements in securing vital funding and legislative wins highlight the strength of our collective efforts.

Education remains a cornerstone of CCAP, and the Education Committee provided invaluable programs for members in 2024. Their guidance continues to be essential to the development of county officials and effective governance.

CCAP also stayed at the forefront of addressing evolving cyber threats supporting county leadership in safeguarding their communities.

Presence in local, state, and national media outlets reinforced CCAP's role as a trusted source of information on county issues.

I am proud of all we've accomplished in 2024 and look forward to continuing this important work in 2025. I remain confident that our efforts will continue to strengthen county government across Pennsylvania. Thank you for the opportunity to serve as CCAP's President.



**Michael Rivera**  
Berks County  
2024 CCAP President

## A Message From CCAP's 2025 President

**I am honored to serve as CCAP's president in 2025 and look forward to a year focused on strengthening Pennsylvania counties.** I am thankful for the CCAP Board of Directors and recognize their enthusiasm, devotion, and commitment to the association, as well as their support for the talented staff so that they can have resources and support for the work they do on behalf of the CCAP membership.

The staff continues to grow in commitment, constancy and incredible mastery of their subject areas. With its dedicated leadership team, CCAP is maximizing opportunities for its members to strengthen local, state, and federal partnerships, understand emerging trends and opportunities, and exchange success stories and approaches to solving problems. CCAP is proud to help county officials with training and resources that support local priorities.

CCAP members all share a passion to make a difference and truly improve the quality of life for our residents and the prosperity of our communities. I encourage you to explore all the ways you can become involved with CCAP this year. Participate in our calls for legislative advocacy, join a policy committee, attend the CCAP conferences, and plan to join us in Philadelphia this July as we support the National Association of Counties for the 2025 NACo Conference.

Enjoy reading about the many accomplishments of 2024 in the Annual Report, and I look forward to sharing the year ahead with you in our shared commitment to excellence in county government.



**Sherene Hess**  
Indiana County  
2025 CCAP President

## ENHANCING MEMBER EXPERIENCES AND OPPORTUNITIES

CCAP elevated member engagement and enhanced experiences throughout every stage of their journey in 2024. The year kicked off with the launch of the CCAP Member Needs Assessment, providing valuable insights into members' priorities and their vision for the future. CCAP also successfully onboarded newly elected officials, equipping them to serve effectively while strengthening county leadership. The development of new processes to better track engagement, streamline communication, and deepen the understanding of each county's unique culture also served to enhance member experiences with the association. Ongoing efforts focus on reinforcing the critical role of district representatives, clarifying expectations from both the board and membership, and fostering greater collaboration to promote effective governance.



**4** Major Conferences  
**1,243** in attendance

**32,283** LocalGovU courses were taken by members of our Insurance Programs, and **26** risk management training sessions, with **1075** in attendance.



**54** counties participated in the CCAP Member Needs Assessment with **115** responses.

**62** counties were represented via the **7** Insurance Programs—Board of Directors, Trustees and Subscriber Advisory Committees.



More than **250** Meetings and Events held at the CCAP offices.

**270** member visits by the Risk Control, Claims and Underwriting teams.



Conducted **36** Insurance Board and Committee Meetings.

## CCAP's 2024 Annual Conference

**64 out of 67 Counties** were represented at CCAP's 2024 Annual Conference– the most in the history of the conference. The conference hosted great guest speakers from the Department of Corrections, the Department of Transportation and America250PA.



*Marie Conley, Director of Strategic Partnerships, America250PA*



DRIVING PROGRESS THROUGH TASK FORCES AND RECORD-SETTING VOTING PARTICIPATION

CCAP continued to tackle key policy issues, with three task forces that are aimed at addressing Broadband, Utility Scale Solar, and Complex Cases.

This year saw a record high for priorities voting with 114 members from 54 counties represented. CCAP successfully conducted both on-site and virtual voting during the association's business sessions at conferences, ensuring that every voice was heard.

Combining both resolutions and priority voting, a remarkable representation, with 57 of the 67 counties participating, underscored the strong engagement and commitment to shaping the future of county policy.

RESOLUTIONS VOTING



**137** (40%) members  
**57** (85%) counties represented

PRIORITIES VOTING



**114** (34%) members  
**54** (81%) counties represented

COMBINING BOTH RESOLUTIONS AND PRIORITIES

**57** of the **67** counties were represented

County Governance

1

Assessment and Taxation

2

Agriculture

3

Courts and Corrections

4

Community and Economic Development

5

10

Energy, Environment and Land Use

9

Elections Reform

8

Technology

7

Human Services

6

Emergency Management and Veterans Affairs

10 Policy Committees with 130 members representing 62 Counties



County IT members attending a Philadelphia Phillies game.

- 551 Technology Listserv engagements
- 10 conference and education sessions
- 150 consulting and advising engagements

## LEADING WITH IMPACT: EMPOWERING COUNTY LEADERSHIP THROUGH STRATEGIC GOVERNMENT RELATIONS AND ADVOCACY

Despite the shifting political landscape and changing leadership dynamics in Harrisburg, CCAP built on its legacy as a respected and authoritative voice for county interests. With a clear focus on both immediate and long-term priorities, CCAP strategically aligned its efforts through the development of a comprehensive Government Relations Action Plan. CCAP and its members effectively advocated for vital county issues, such as 911 reauthorization, mental health funding, and key legislative reforms. Through well-executed legislative advocacy days, CCAP built strong grassroots support, ensuring counties are set up for success as they navigate critical challenges. With a record of achievement in securing essential funding and legislative wins, CCAP remains a vital force in advancing county priorities across the Commonwealth.

- Submitted 13 formal letters to the Governor, administration, federal government/agencies and/or House and Senate leadership on 911 funding, Complex Cases, Workforce Innovations and Opportunity Act, Mental Health Funding, Broadband, EMS Authority, PTSI and Presidential Primary Elections.
- Secured a \$20M increase for county mental health base funds and secured updates to the Next Generation 911 system.
- Worked collaboratively with other state associations of local governments on mutual policy initiatives such as emergency medical services, legal advertising, amendments to the Sunshine Law, broadband expansion, cybersecurity, local taxing options, local planning and zoning and storm water management.
- Streamlined priority talking points, focusing on the big facts and providing prompts for counties to tell their county story.

Tracked and monitored more than **1011 pieces of legislation** and provided **16 testimonies** across **10 Policy Committees**.



# 2024 COUNTY PRIORITIES

- 911 Funding and Reauthorization
- County Mental Health Funding Increase
- Addressing Inmates with Mental Health Issues
- Increasing the Prevailing Wage Threshold
- Right-to-Know Law Reform
- Vote-by-Mail Reform
- Broadband Access and Development

Memos on **19** different pieces of legislation to **12** policy committees, full house and senate.



**1000+**  
bills  
tracked

**35 acts**  
affecting  
county  
government




Meetings  
with over  
**120**  
of the  
**253**  
legislators  
or staff

**15+** calls to action related to budget, 911, mental health, Medicaid inmate exclusion, and the presidential primary.



In 2024, CCAP's Policy Team achieved significant milestones in addressing key public health and criminal justice issues, with a focus on opioid addiction, behavioral health, and criminal justice system improvements.

- ❖ CCAP and PACDAA hosted the PA County Opioid Symposium. With 157 attendees, the full day summit offered educational opportunities and networking on the use of the opioid settlement funds.
- ❖ CCAP held a joint educational meeting on adult use cannabis for policy committee chairs with stakeholders from county wardens and solicitors. This included presentations from partners at New York State Association of Counties and the Director of the Maryland Cannabis Administration.
- ❖ The Administration Office of Pennsylvania Courts (AOPC) held a statewide behavioral health summit with 51 counties participating. CCAP staff and affiliate members assisted with coordinating the event and supporting ongoing work.



*Cumberland County Commissioner Jean Foschi testifying before the Committee.*

The CCAP Complex Case Work Group completed a report and executive summary with findings and recommendations. This was presented to CCAP Members, PACHSA Members, and the Pennsylvania Council of Chief Juvenile Probation Officers. Cumberland County Commissioner Jean Foschi and PCYA Executive Director Brian Bornman testified about the report before the Pennsylvania House Children and Youth Committee.



*Recovery Advocacy Day at the Capitol.*

- ❖ CCAP collaborated with the Department of Human Services, Department of Corrections, and Attorney General's Office to support county jail operations, ensuring compliance with Act 47 of 2023 and Act 114 of 2024 on trauma-informed practices. Additionally, CCAP worked with these agencies to meet federal requirements for Medicaid and CHIP-eligible juveniles in public institutions, covering screenings, case management, and post-release support.
- ❖ Three regional Criminal Justice Advisory Board (CJAB) Specialists supported 63 active county CJABs with strategic planning and technical assistance.
  - Supported over 140 county meetings.
  - Distributed 12 mini-grants to counties of up to \$2,000 each.
  - Held the Statewide CJAB Conference with 500 attendees.
  - Hosted the Statewide Crisis Intervention Team (CIT) Symposium with 185 attendees.
  - Organized a Recruitment and Retention training for county jail and probation/parole agencies with 100 attendees.

# DRIVING COLLABORATION AND ADVOCACY FOR COUNTY SERVICES IN PENNSYLVANIA

CCAP is supported by eight affiliate associations overseeing essential services in assessment, planning, mental health and developmental services, drug and alcohol treatment, long term care, children and youth services, human services, and human resources. Over the past year, CCAP's affiliates have reviewed hundreds of legislative proposals, organized educational sessions, conferences, and webinars, and built strong partnerships with state agencies.



- Celebrated its 75th Anniversary.
- Trained 110 individuals for the County Appeals Board.
- Prepared 55 assessors for their CPE licensing exam.



- Hosted the 10th annual Recovery Advocacy Day at the Capitol.
- 250 people from across the state celebrated recovery.
- Experienced a 100%-member participation rate across all events in 2024.



- Invited by Rep. Schlossberg (132nd District) to provide input during his proposed re-write of the Mental Health Act of 1976.
- Partnered with the Department of Human Services Office of Development programs to develop strategic planning for their multi-year growth strategy.
- Advocacy results include a scheduled increase of \$20 million for county mental health base funding in 2025.



- 66 Members, representing 59 counties.
- 160 county officials were granted access to the CCAP Salary Survey.
- Over 3,350 messages sent through the HR Listserv.



- Achieved a \$260M increase in funding for public long term care facilities.
- PACAH offered over 30 webinars and continuing education seminars to its members.
- Launched a new podcast called The Care Chronicles to bring insight into topics affecting the aging population.



- Welcomed eight new human services administrators.
- Held a successful Summer Showcase in Butler County.
- 50 Members, representing 52 counties.



- Representing all 67 county child welfare agencies.
- Released the Complex Case Task Force Report and Recommendations, protecting the most vulnerable.
- Held three conferences with educational tracks for county officials, providing engagement opportunities with the Office of Children, Youth and Families.



- Successfully organized four meetings throughout the year, engaging member counties, CCAP staff and invited speakers.
- Collaboration on housing rehabilitation leveraging state and federal housing programs.
- Established incorporation of environmental justice efforts into county planning offices.

## STRENGTHENING COUNTY LEADERSHIP THROUGH EDUCATIONAL EXCELLENCE

The CCAP Education Committee continued its leadership and oversight of CCAP signature educational programs. The current cohort of the Academy for Excellence in County Government is engaging in the core and elective credits necessary for program completion. The committee partnered with a new producer to enhance the Center for Excellence in County Government (CEL) program, which continues to provide valuable education and support to county leaders year after year.



Center for Excellence in County Leadership (CEL) graduates



Supported CCAP Districts



New county members enrolled in the Academy for Excellence in County Government



In-district meetings



*2024 Center for Excellence in County Leadership graduating class.*

### ***Rising to the Challenge: Advancing Cybersecurity for Counties***

CCAP continued to support county leadership in addressing the evolving cyber threats. The technology team hosted a Cybersecurity Summit, onboarded 28 additional counties that implemented Cofense, conducted 4 Tabletop Cybersecurity Exercises, and delivered 15 Security Awareness Training sessions.



# BROADENING AND MODERNIZING MEDIA EFFORTS

**CCAP continues to be a go-to source for local, state, and national media outlets on several topics and exceeded its media statistics from the year before.**

- CCAP co-created a "County Communicators" group for communications specialists in county government to encourage networking and professional development.
- Multiple press conferences were held at the Pennsylvania Capitol in 2024 and were heavily attended by media members.
- CCAP continued to position members as subject matter experts for stories involving critical issues such as mental health funding, children and youth, and elections.

## 2024 Media Coverage

Total Media Mentions: 174



**TV Audience**  
460,710



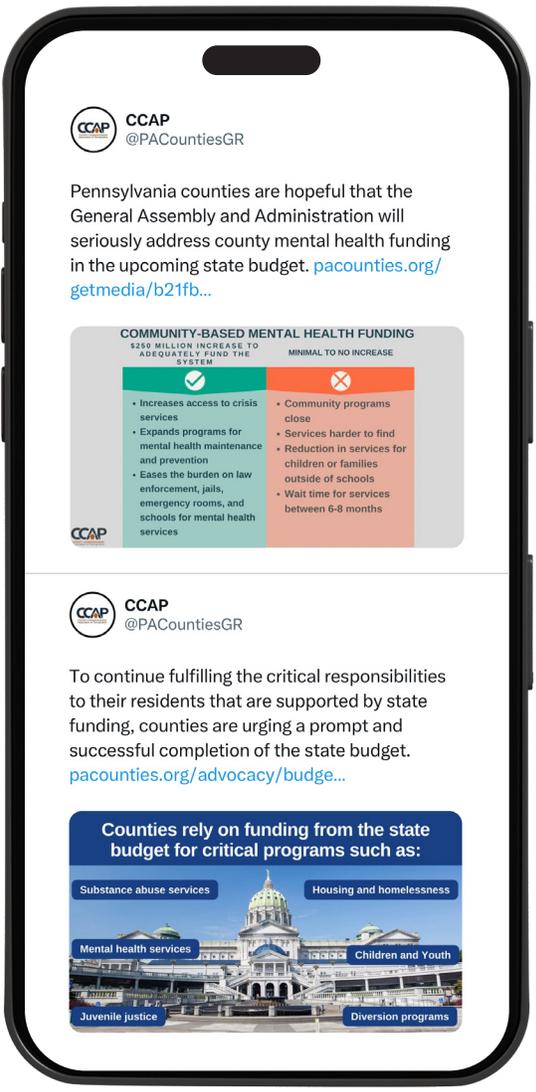
**Radio Audience**  
166,418



**Online/Print Audience**  
2,160,437,262



**Publicity Value**  
\$20.5 Million



## STRENGTHENING COUNTIES TO SAFEGUARD EMPLOYEES, ASSETS, AND PUBLIC SAFETY

In 2024, 62 counties were represented across the seven Insurance Programs' Boards of Directors, Trustees, and Subscriber Advisory Committees. Throughout the year, 36 Board, SAC, and Committee meetings were held, with one county and one county-related entity added to our programs. The Underwriting team successfully renewed nearly \$9.6 billion in total insured values, covering 4,332 vehicles, a combined payroll of \$1.3 billion, and workers' compensation for 11,901 employees. Additionally, 26 risk management training sessions were held, with 1,075 participants in attendance.

### Insurance Programs that CCAP offers:

**COMCARE PRO**

Behavioral Health Stop Loss Reinsurance Coverage

**Health Alliance**

Health, Dental, Vision and Prescription Coverage

**PACAH Bonds**

Patient Trust Fund Bonds for Nursing Homes

**PComp**

Workers' Compensation Coverage

**PCoRP**

Property and Liability Coverage

**PELICAN**

Liability Insurance for Nursing Homes

**PIMCC**

Prison Inmate Medical Cost Containment

**Tax Collectors**

Tax Collector Surety Bond Program

**UC Trust**

Unemployment Compensation Coverage

**Volunteers**

Special Risk Accident Insurance for Volunteers

### COMCARE PRO, PCoRP, PComp, PELICAN and UC Trust

- 3,748 Claims Filed
- 3,148 Claims Closed
- \$41,154,736 in Claims Paid to Members

### Dividends Returned to Members

- \$7M in dividends declared by the Boards and paid out to Members in 2024.

### Grants Provided to Members

- \$3.2 million spent by members in 2024, with more funding allocated from the Boards.

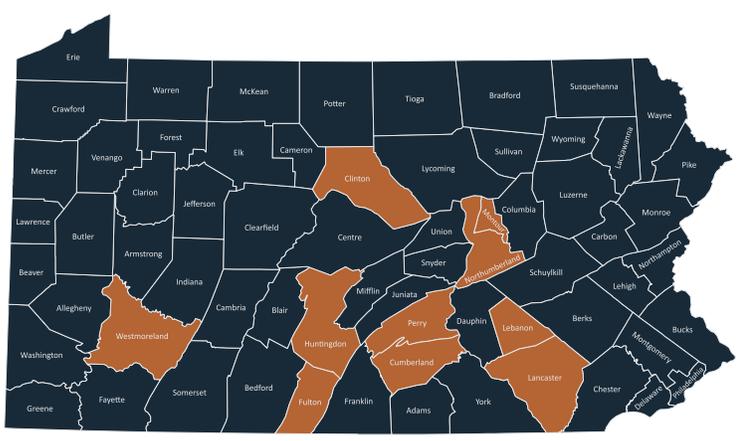
# ENRICH VENDOR PARTNERSHIPS TO MAXIMIZE VALUE FOR MEMBERS AND VENDORS ALIKE

CCAP's vendor partnerships are essential in providing crucial support to both the association and its members. These collaborations not only create valuable opportunities for CCAP members but also offer vendors significant visibility and access to county officials through various events and programs.

Increased sponsorship revenue by over **\$30,000** equaling **\$266,000**

**14**  
New Associate Members

**20**  
Technology Vendor Partners



**57 of 67 Counties are NACo Members.**

**Live Healthy U.S. Counties**  
PRESCRIPTION, DENTAL AND HEALTH DISCOUNT PROGRAMS FOR RESIDENTS

**38**  
participating counties  
with 5370 utilizers –  
\$1,345,887 in savings for county residents in 2024.

**three+one.**

**13**  
participating counties

**Nationwide®**  
is on your side

**45** + **65**  
counties + entities  
including county departments and related organizations, participate in Pennsylvania, with 30,310 participants investing over \$2.3 billion in assets.

## ESTABLISHING A SOLID FINANCIAL FOUNDATION TO SUPPORT PROGRAMS AND SERVICES



The Technology CORE program, previously an optional add-on for a fee with 34 participating counties, is now an integral component of CCAP membership dues following the 2023 restructuring.

In 2024, CCAP prioritized increasing Technology department engagement, successfully connecting 13 counties that had not previously attended CCAP technology events.

Technology Vendor Programs have demonstrated significant growth since 2023, with a 112% year-over-year increase in both vendor participation and revenue. This growth now enables the program to fully fund all technology engagement activities and CORE program initiatives.

This robust growth has facilitated the development of new partnerships, expanded access to aggregate agreements, and enhanced the availability of cost-saving services for all Pennsylvania counties.

### ▼ 71 Microsoft Enterprise Agreements

### ▼ Successfully advocated for the Commonwealth to drop unnecessary county SOC cybersecurity audit requirements for the HealthChoices and OMHSAS programs.



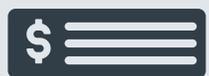
Over **500** FORM 990's submitted to both the IRS and the State

In the 2024 fiscal year, the Finance Department conducted **15 reviews and 4 major audits**, all of which received the highest "unmodified" opinion. The team also ensured timely filing of all quarterly grant reports, sales tax filings, and lobbying reports with the state.



Processed **2,043** ACH Transactions

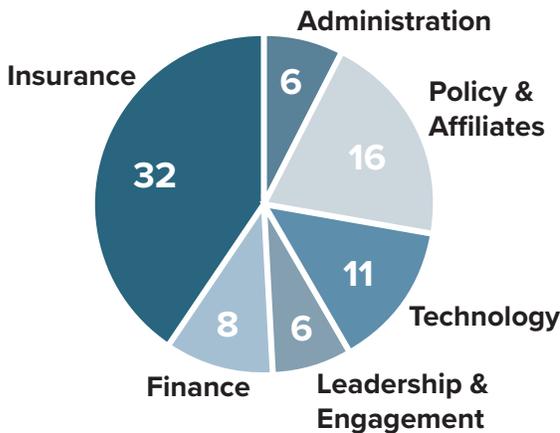
A key accomplishment was the successful implementation of Emburse, an advanced expense management software that enables employees to easily upload credit card receipts and complete expense reports via mobile app or web platform. Its integration with CCAP's accounting system streamlined operations, enhancing efficiency and simplifying the expense reporting process.



Issued **4,238** Checks

# BUILDING A DYNAMIC WORKPLACE TO DRIVE INNOVATION AND EXCELLENCE

In 2024, CCAP focused on fostering an inclusive workplace culture that aligned with its vision, empowering talent and driving innovation. By creating values that resonate with evolving goals and member needs, CCAP continued to deliver exceptional service. The association prioritized employee wellness through expanded initiatives, promoting a culture of well-being. An employee-led program, aimed to enhance individual health, contributed to a positive work environment. CCAP employees also participate in year-round training through partnerships with an EAP provider and Penn State Extension, gaining skills to support and guide colleagues.



CCAP's dedicated staff includes **79** individuals across six teams. Residing in **13** counties across the Commonwealth, the staff works collaboratively to drive CCAP's mission forward.

In 2024, CCAP staff volunteered over **32 days**, supporting local charities and events to give back to their communities.



## 49 CCAP Staff

participated in the Wellness Program with representation from all departments.

## 3,247 Wellness Activities

were completed by CCAP Staff for a total of 36,883 Wellness Points.

## 27 CCAP Staff

were certified in CPR/AED/First Aid Training.

# EXCELLENCE AND COMMITMENT TO COUNTY GOVERNMENT

**Commissioner of the Year –**  
Randy Phiel,  
Adams County

**Chief Clerk / Administrator of the Year –**  
Robin Maryai,  
Indiana County

**Solicitor of the Year –**  
Molly Mudd,  
Adams County

**Friend of County Government –**  
Jennifer Knapp Evans,  
Children and Youth Director,  
Snyder County

**Affiliate of the Year –**  
Andrea Kepler,  
Mental Health Administrator,  
Dauphin County

**Technology and Innovation Award –**  
Kevin Tusick,  
Chief Technology Officer,  
Beaver County

**President's Award –**  
Christian Leinbach, Commissioner,  
Berks County



**Randy Phiel**, Commissioner of the Year recipient.



**Robyn Maryai**, Chief Clerk/Administrator of the Year recipient, with Indiana County Commissioner Sherene Hess and CCAP President Michael Rivera.



**Molly Mudd**, Solicitor of the Year recipient.



**Jennifer Knapp Evans**, Friend of County Government recipient.



**Christian Leinbach**, President's Award recipient, with CCAP President Michael Rivera.



**Andrea Kepler**, Affiliate of the Year recipient, with Dauphin County Commissioner George Hartwick and CCAP President Michael Rivera.

# CCAP 2024 BOARD OF DIRECTORS



*Chip Abramovic, Board Chair, Sherene Hess, First Vice President, Michael Rivera, President, Joe Kantz, Second Vice President, Julie Wheeler, Treasurer.*

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President

**Sherene Hess**  
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**Joseph Kantz**  
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Treasurer

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Veterans Affairs Committee

**Mike P. Pries**  
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Chair, Emergency Management and  
Veterans Affairs Committee

**Matthew G. Quesenberry**  
Elk County  
Chair, Energy, Environment and Land  
Use Committee

**George P. Hartwick**  
Dauphin County  
Chair, Human Services Committee

**David Glass**  
Clearfield County  
Chair, Technology Committee



*Michael Rivera, CCAP's 2024 President, speaking at the Annual Conference.*

# THANK YOU TO CCAP'S 2024 ANNUAL SPONSORS

## Sapphire Level



The Choice for Quality Correctional Health Care



## Diamond Level



COUNTY COMMISSIONERS  
Association of Pennsylvania

THE **VOICE** OF PENNSYLVANIA COUNTIES

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