

*...not a  
paper file*

### Tech Specs for UCM

Built on Microsoft Dynamics CRM 2011

Uses ADFS Authentication

Freely available in the government 'app-pool' for  
customization and adoption

Enables taking forms offline on mobile devices for remote  
entry and scheduled synchronization

Expandable

Common platform upon which to build non CJ  
applications to support other county business  
processes

Built-In functionality to exchange data  
with other systems

< NIEM >

**Manage  
Cases...**



County Criminal Justice  
Unified Case Management System

*A program of the County Commissioners Association of Pennsylvania*

To find out more, contact:

**Heather Hiester**

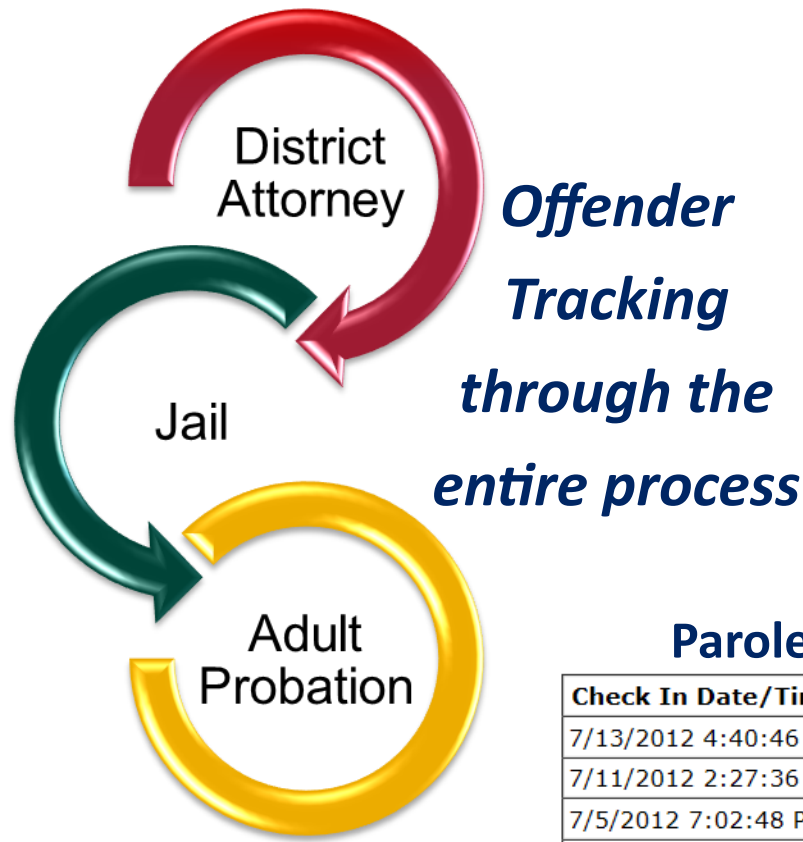
UCM Program Manager

[hhiester@pacounties.org](mailto:hhiester@pacounties.org)

# Unified Case Management - A New Way to *Manage* Cases

## Quick Navigation to Information

- Face Sheet
  - Record Wall
  - Offender Information
  - Physical Information
  - Language Information
  - DNA Testing
  - Visual Screening
  - Other Information
  - Megan's Law
  - Adult Probation Informa...
  - Jail Information
  - District Attorney Informa...
  - Time Served Credits
  - Document Management
  - Notes
- Legal
  - (5) Charges
  - (2) Sentencing
  - (3) Dockets
  - Hearings
  - (6) Special Conditions
  - Time Served
  - Programs
  - Treatments
  - (1) Warrants
- Common
  - Activities
  - Closed Activities
  - Audit History
  - Connections
  - Important Dates
  - Charges
  - Special Conditions
  - Victims
  - ARDs
  - Witnesses
  - Warrants
  - Sentencing

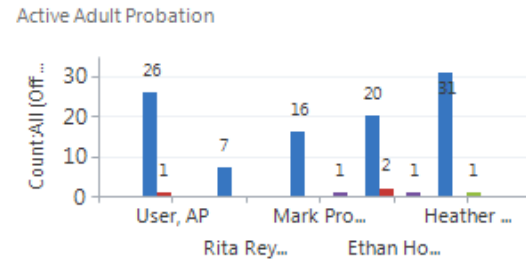


**JDC-UCM:**  
Case Management System for Juvenile Delinquency Centers specifically tailored to juvenile offenders & to meet the unique needs of JDCs for better outcomes

**PACTT-UCM:**  
Case Management System for PA Academic & Career/Technical Training Alliance specifically tailored to track & report youth academic & career development progress in participating agencies

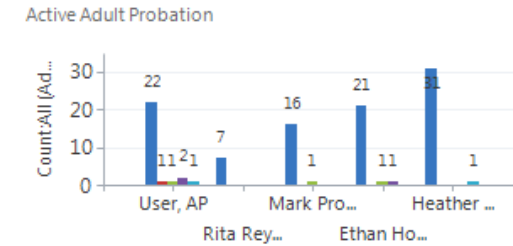
## Quickly Assess and Assign Case Loads with Management Dashboards and Tools

Probation by Offender Category

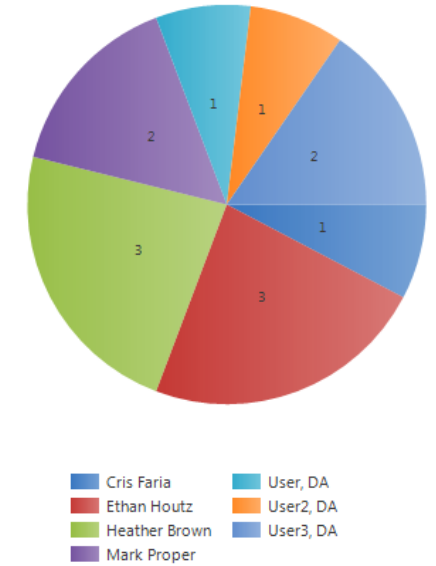


## Dashboards and Tools

Probation by Supervision Level



District Attorney Case Load



## Parole Officers Approve Offenders to Check In, Monitor and Communicate via a secured website.

Check In Date/Time
7/13/2012 4:40:46 PM
7/11/2012 2:27:36 PM
7/5/2012 7:02:48 PM
7/4/2012 10:00:35 PM
7/2/2012 5:39:32 PM
12

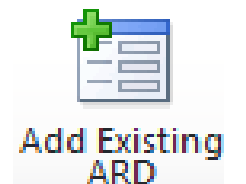
**New Web Check In**  
[Click here](#) to check in.

**Current Address on File**  
123 ABC St  
Camp Hill, PA 55555

**Contact Probation**  
[Click here](#) to contact your probation officer.

**Address Change Request**  
[Click here](#) to change your address.

## Automated office processes triggered by one click icons



## On Screen Alerts give visual cues to immediate important information

Has DNA been taken? *Should gloves be worn?* Suicide Risk? *Part of a Security Threat Group?*

Offender **Adams, Charlie Leon**

**Address:** 123 ABC St  
Camp Hill, PA 55555  
(717)-433-1346 (c)

**SSN:** 982-12-3123  
**SID:** 123-45-67-8  
**FBI No.:** 458149CDP  
**Race:** White  
**Height:** 6'2"  
**Weight:** 265

Gender: Male  
Birthdate: 06/05/1961

Adam Walsh  
Offender?  
*Medical*