Agenda

- Introductions
- History
- Overview
- Status
- Requirements to Join
- Implementation
What is the Problem?

- Separate Case Management Systems for Adult Probation, Jail and District Attorneys
- Manual Data Entry
- Data Quality Issues
- Difficulties in Using Data for Management Decisions
- Inefficient Offender Processing
History

- 1988 – mid 1990’s
  - Grant funded DOS based systems
- Late 1990’s
  - Grant funded Windows upgrades
- Mid 2000
  - Grant funded web based for Jail
- 2006-2010
  - Web based for AP
History

- 2008
  - Data Quality Started

- Spring 2011
  - DQ Steering Committee
  - Microsoft Conference

- Summer 2011
  - Pilots Identified

- Fall 2011
  - Federal Grant Received
What is the Solution?

- Core set of Offender Data
- In one location
- Accessible by appropriate criminal justice staff
- With appropriate security roles
CJ-UCM
GOVERNANCE
UCM Implementation Teams

- County Chief Adult Probation and Parole Officers Association of Pennsylvania
- County Commissioners Association of Pennsylvania and Wardens
- Pennsylvania District Attorney’s Association
Steering Committee

JDCAP
County Chief Adult Probation
PA Department of Corrections
Jail records management systems
Juvenile Detention Centers Association of PA
Parole
PCCA
District Attorney records management system
CDI Inc
Administrative Office of Pennsylvania Courts
Parole Officers’ Association of Pennsylvania
Delinquency
PA District Attorneys Association/Institute
PCCDPA
PA Juvenile Court Judges’ Commission
Pennsylvania Justice Network
PA Office of Attorney General
PA Commission on Sentencing
PA Board of Probation

AOPC
Pilot Counties

- Blair (AP, Jail)
- Beaver (AP & Jail)
- Lebanon (AP & Jail & DA)
- Northampton (AP, Jail, & DA)
- Wayne (AP & Jail & DA)
- Westmoreland (AP & Jail & DA)
Implementation Team – County Led

- Allegheny
- Beaver
- Berks
- Blair
- Bucks
- CCAP
- Dauphin
- Lancaster

- Lebanon
- Northampton
- Warren
- Wayne
- Westmoreland
What Features are included?

- Decreased Data Entry – Data Populated by means of AOPC Court Case Event Message
- Incident/Case and Offender Management
- Dept Management Tools (ex: caseload management)
What Features are included?

- Alerts for Officer Safety, Business Intelligence and Notification to increase business productivity
- Dashboarding
- Advanced Reporting Features
- State JNET Error Reporting
- Data Interfaces (CPCMS, Inmate Phones, Commissary)
What does UCM look like?

- Microsoft CRM 2011 Environment

- Let’s take a look at the UCM Test Environment!
UCM Active Offenders Dashboard

Dashboard: AP Manager Default Dashboard

Individual (Offender) by Owner
Active Adult Probation

Probation by Offender Category
Active Adult Probation

Probation by Supervision Level
Active Adult Probation

Adult Probation: Active Adult Probation

<table>
<thead>
<tr>
<th>Name</th>
<th>SID (Offender)</th>
<th>Status</th>
<th>Supervision Level</th>
<th>Owner</th>
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<tr>
<td>Adam, Charlie Leon</td>
<td>123-45-67-8</td>
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UCM Active Offenders
UCM Offender - Alerts

Notifications - Medical, DNA Required, Megan’s Law, Active Warrants, Suicide Risk

Alerts - Officer Safety, Increased Business Productivity, and Process Improvement Measures
Offender – Aggregate Views
Adult Probation Web Portal

My Check Ins

Welcome to the portal. All your services are listed below.

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<tr>
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<tr>
<td>7/30/2012 12:53:17 PM</td>
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<td>7/25/2012 4:18:17 PM</td>
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<td>7/13/2012 12:40:46 PM</td>
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<td>7/11/2012 10:27:36 AM</td>
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<tr>
<td>7/5/2012 3:02:48 PM</td>
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- **Account Settings**: Click here to manage account settings.
- **New Web Check In**: Click here to check in.
- **Contact Probation**: Click here to contact your probation officer.
- **Court Ordered Journal**: Click here to log to your court ordered journal.
- **Payment History**: Click here to view your personal documents.

- **Current Address on File**:
  1235 Lake View Dr
  Apt 5
  Harrisburg, PA 17111

- **Address Change Request**: Click here to change your address.
- **Travel Request**: Click here to request travel.

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Timeline

- January through June 2012
  - Architecture and Prototype build

- June - August 2012
  - CORE, AP and District Attorney Pilot development and User testing, data conversion preparation starts

- September – October 2012
  - Jail Module Development
  - Data Conversion Testing
Timeline

- November – First Quarter 2013
  - Data conversions, go-lives, determination of development and next steps.
Status

- Pilot Testing in Progress
- Web Portal testing – Sept 2012
- Adult Probation Go Live – Oct 2012
- DA Go Live – Nov 2012
- Jail Finalization – Oct-Nov 2012
- Next Phase – 2013
Requirements to Join

- Application
- MOU
- Cost Estimates
- Web Portal
- Hardware and Software Minimums
- Return on Investment
Implementation

- Sign MOU
- Participate in Data Quality
- Complete Implementation Checklist
Benefits

- Core data recorded and updated in a single county system
- Improved case management efficiencies
- Improved access to data for management decisions
- Better ability to share data with state
Other Collaboration Efforts

- PA Department of Corrections (DOC)
  - Selected same platform
  - Possible sharing of modules

- Administrative Offices of PA Courts
  - Automated Messaging through Web Services
# QUESTIONS?

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<th>Deena Malley</th>
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